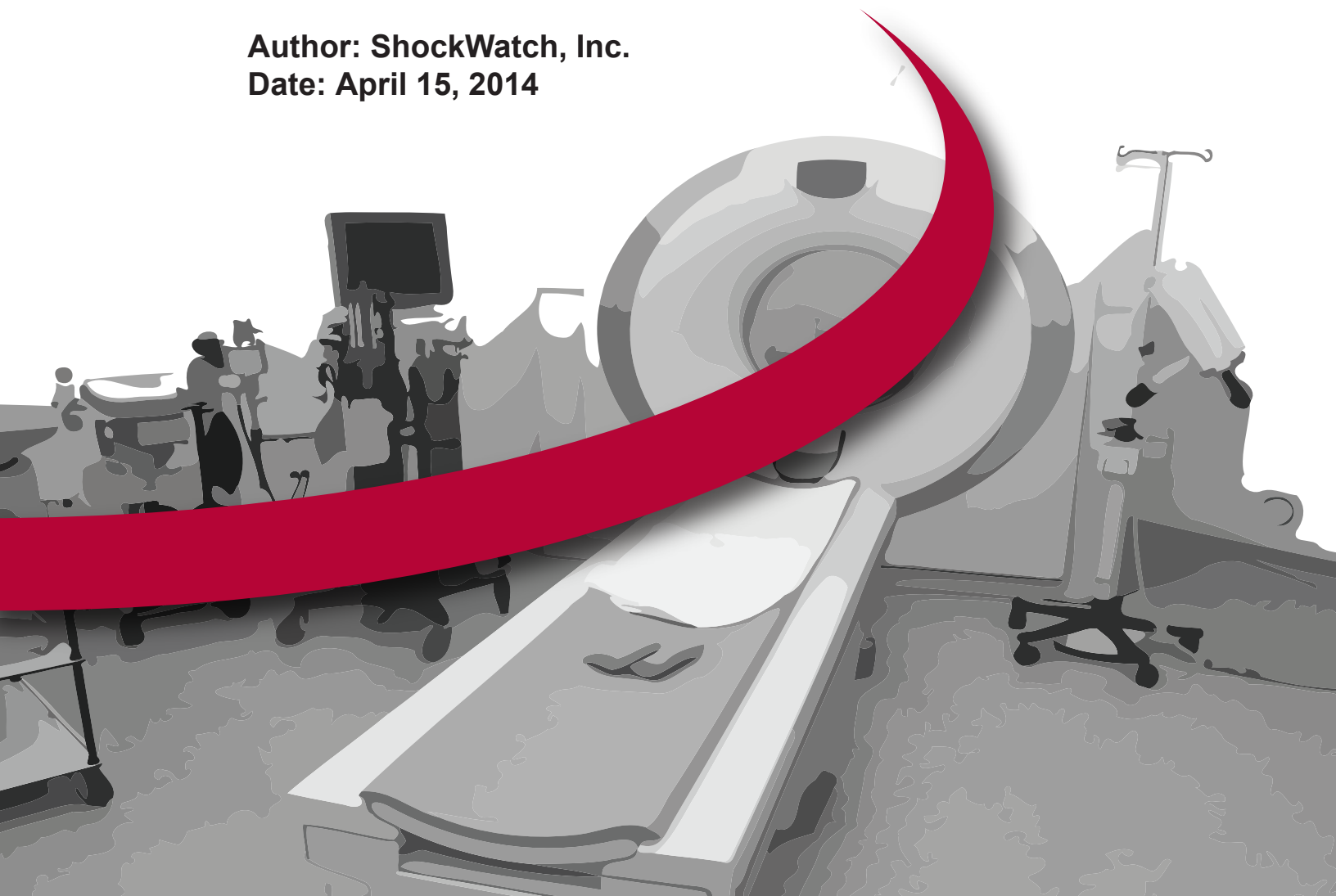


# Monitoring Takes Medical Device Protection from Theoretical to Practical

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Date: April 15, 2014



# Medical Devices



For medical devices, even sitting on the shelf can be risky. As medical devices become more sophisticated, they also often become more sensitive to environmental conditions like temperature fluctuations and jolts and vibrations. While packaging engineers do their best to design and test strategies to protect devices, supply chain experts should take additional steps to understand and monitor the actual conditions these devices experience.

The simple step of adding an environmental monitor to a shipment removes supply chain decisions from the theoretical constructs of laboratory testing and grounds them in reality. Life scientists might consider it the difference between *in silico* testing and *in vivo* testing. Both are valuable, but *in silico* (computerized testing) relies upon models that can never account for every possible variable. *In vivo* (in the body) testing subjects devices to the conditions in a complete, actual organism. When applied to the medical device supply chain, testing labs can model only a limited number of conditions, and few can subject their packages to nearly all of them at once.

In contrast, real-world monitoring provides data from the actual conditions packages encounter. This monitoring isn't a replacement for testing labs. It is unlikely to test each of the extremes a package may encounter, but it provides many in combinations that may not have been considered in packaging test protocols. More importantly, it provides a starting point for the initial packaging testing and an opportunity to improve upon the existing situation.

## The Challenge

Medical devices are a rapidly growing market that encompasses a broad range of items. In 2000, the World Health Organization (WHO) estimated that 1.5 million different types of medical devices were available throughout the world, representing a \$145 billion market. By 2013, that market had expanded to nearly \$209 billion. The U.S. portion alone is estimated at \$127 billion.

The other challenge is the variety of items classified as medical devices. The term covers a broad range of items, including diagnostics kits, diagnostic ultrasound products, mass spectrometer-based systems, x-ray machines and medical lasers, as well as basic supplies such as tongue depressors.

Some of those devices require special handling. For example, many reagents for diagnostic kits are temperature controlled and need refrigeration. Temperature excursions may alter their chemistry and, therefore, the reliability of their results. Likewise, hardware devices with electronic controls may be damaged by vibrations, drop shocks and jolts that may break delicate circuitry, crack ceramics or affect calibration.

## Temperature

Recommended storage temperatures vary by assay. For example, some assays that determine the total nitrogen content of water recommend storage at 15–25 °C, while another assay for nitrate analysis recommends storage at 2–8 °C. An assay for human IgG Kappa recommends storage at or below -20°C, while a CD32 binding assay recommends storage at -80°C.

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Depending on the assay and the transportation lane, ice, dry ice, or active cooling systems may be used. The challenge with ice and dry ice cooling methods is ensuring – and documenting – that the assays maintained the correct temperature throughout transit. This is particularly difficult when re-icing is required during long journeys. A shipment from San Diego to Bahrain, for example, may be re-iced in New York and London and arrive at the proper temperature. But without monitoring, there's no way to prove temperatures were maintained properly.

## Medical Devices

Temperatures fluctuate during shipping. Studies conducted during the past several years all indicate that temperatures may vary noticeably throughout shipment and also by position in the vehicle or container. Consequently, positioning matters. Temperatures fluctuate depending on nearness to outer walls, insulation gaps, how cargo is loaded, and air flow inside containers and cargo holds.

JAL Cargo acknowledges the differences, publishing the air temperatures for the cargo compartments of its passenger and cargo planes. The main deck cargo compartment temperature may be set by the pilot between 2°C and 18°C. When it can't be set, it ranges between 21° and 27°C. In the front belly compartment, temperatures can't be set and range from 2°C to 7°C. In the rear belly compartment, set temperatures can range from -6°C to 14°C. When temperatures can't be set, they range between 16°C and 30°C. Humidity is typically 20 percent.

Truck and train temperatures fluctuate, too. A German study of a shipment that began in Hamburg in June and reached Singapore in August found air temperatures in the initial truck and rail stage of the journey ranged from 12°C to 43°C before goods were transferred to a ship. Air temperatures peaked at 47°C in Singapore Harbor, where temperatures inside the packaging averaged 50°C.

The issue also extends to warehousing. Although many carriers are developing temperature controlled warehouses or storage areas at major hubs, they are not yet ubiquitous. In a warehouse, medical devices may experience temperature fluctuations based upon their storage location. For example, racks along a south-facing wall are warmer than those on the north walls, and higher vertical positions may be warmer than lower racks. Time of day, season, and proximity to outside doors and loading docks also affect temperature. Temperature sensors placed at intervals along



a grid, top to bottom, left to right and forward to back can provide a heat map of the warehouse, helping warehouse managers determine the safest locations for temperature-sensitive medical devices.

### Vibration and Impact

Many components in medical devices may be damaged by vibrations. Photomultiplier tubes (PMT) used in industrial hygiene monitors, for example, use glass vacuum tube constructions that may break if the device is dropped or jolted. Guide wires and vascular implants may be damaged by ultrasonic cleaning, which triggers vibrations and causes material fatigue.

Equipment designed for hospital use may experience similar failures when used in environments like mobile field hospitals or during air evacuations. Vibrations and inertial forces experienced during flight are among the reasons.

In a lab, the calibration of extremely sensitive medical equipment may be harmed by vibrations generated by other lab equipment, by technicians walking in the lab and even by equipment outside the immediate laboratory or building. Although packaging materials are used to attenuate vibrations during transit, they are not always effective. Every cushioning material has a frequency at which it amplifies vibrations and subjects the item to more damaging vibrations than the transportation vibrations alone. Frequencies lower than the packaging's amplification range are transmitted unchanged, while frequencies higher than the amplification range are dampened. Vibration frequencies that match the packaging's amplification range, therefore, are the most damaging.



## Medical Devices

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During shipment, the risks increase as products are subjected to the impacts of aircraft hitting runways, jolts of train coupling and even normal road vibrations as goods are trucked to final destinations. Even warehouse conveyor belts transmit vibrations. Additional threats are posed by other packages as they shift during transportation, creating friction points or causing jolts that may damage packing and its contents.

Frequent abrasion, for example, may break a packaging barrier, like a blister pack, and adversely affect sterility. Temperature excursions may affect the effectiveness of preservatives in compounds or change the chemical composition of reagents used in test kits. Environmental conditions, therefore, may hinder the ability of devices to perform properly.

Even when sitting in a warehouse, medical devices may be subjected to drop shocks and impacts on the loading dock, or from forklifts that occasionally clip corners.

### Testing

The range of potential damage makes packaging testing imperative. Device manufacturers typically test packaging materials in a packaging lab before committing to a shipping method. The goal is to ensure the packaging can withstand the broad extent of shipping conditions, including vibrations, shocks, and temperature extremes.

When designing packaging lab tests, ensure that they account for not just for average conditions, but also extremes. For example, temperature tests should include not just the highest recorded temperatures in a region, but the effects of packaging that may make those temperatures even hotter – dark shipping containers or the use of the clear plastic pallet protectors, for example. That concern is valid for vibrations, too, as transportation equipment, racks, and roads, and each add to the vibrations a product experiences during transit.

Also test packaging against intentional mishandling to determine the effect of unusual circumstances. For example, a 2013 YouTube video shows a shocking example of package mishandling at the Guangzhou airport, in which a cargo handler tosses packages toward the conveyor belt, watches them bounce and hit the tarmac, and hurls them again.

**For information about how a monitoring solution can improve your medical device storage and shipping plans, contact ShockWatch by phone (800) 419-1454 or visit us at [www.shockwatch.com](http://www.shockwatch.com).**

Laboratory testing is a good initial test for package integrity, but it's also important to monitor products under actual shipping and storage conditions. Laboratory testing can't produce a comprehensive range and combinations of real-world hazards, their magnitudes, or frequency of occurrence. With real-world monitoring, shippers learn the actual conditions and can correlate them to any damage or changes in their conditions or functionality.

### Monitoring

Monitoring solutions are available to meet every need and budget. Options are available that provide continuous monitoring and record and report multiple threshold incidents or that simply indicate threshold excursions. Sophisticated solutions are even available that incorporate impact, temperature and other parameters for more comprehensive insights into conditions throughout the supply chain.

Whether monitors are deployed during shipping, storage, or in a healthcare setting, they provide valuable evidence managers can use to prioritize equipment damage checks. These solutions also help create a baseline for supply chain analysis and enable a basis of comparison when evaluating packaging, logistics providers, transportation lanes, and storage facilities.

